

Bristol BCRP – Q2 2026 Report

As members of the Bristol BCRP, BID businesses have access to a two-way radio scheme which spans the city centre and Disc, which is an incident and information sharing system aimed at improving crime prevention.

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Street Intervention Service

The overarching objective of the Street Intervention Service team revolves around addressing instances of anti-social behaviour (ASB) stemming from the street community, encompassing persistent begging, public drug use and intimidating conduct.

As your primary contact for street-based welfare concerns, Lewis Monk (dedicated Street Intervention Officer), can visit your business, to discuss the issues at hand and explore potential solutions.

During the past quarter, Lewis has worked closely with the outreach services, providing support to vulnerable individuals and those struggling with addiction. He ensured that at-risk members of the street community received the support and resources needed.

Lewis and the Street Intervention Service team contributed to the following results:

- Referrals for Housing Support – 16
- Verbal Warnings – 18
- Referrals for Substance Misuse Support – 6
- Criminal Behavioural Order – 4
- Referrals for Health Support – 5
- Civil Injunctions – 1
- Referral for Financial Support – 4
- Community Protection Notice – 4
- Community Protection Warning – 10

Dedicated Police Community Support Officer (PCSO)

Our dedicated PCSO, Nat Naylor, completes proactive patrols in the City Centre and Redcliffe & Temple areas and works closely with our business community to achieve better outcomes in addressing crime and anti-social behaviour. Nat works alongside the Neighbourhood Policing Team who are happy to meet businesses to offer further support and guidance with reporting or for any specific concerns.

This quarter, Nat has made **292 engagements with 110 individual businesses**, playing a pivotal role in addressing crime and antisocial behaviour (ASB) across Bristol City Centre and Redcliffe and Temple.

Notable enforcement outcomes include supporting officers with **three arrests** and completing **one Design Out Crime visit**.

In addition, there has been a sustained effort to address breaches of Community Protection Warnings (CPWs), Community Protection Notices (CPNs), and 142 ASB interventions related to drug offences and environmental breaches across key locations, including Anchor Square, Millennium Promenade, College Green, St. Augustine's Parade, Park Street, Queens Road and Temple Quay.

- April: 1 CPW, 2 CPN and 9 x 142s
- May: 2 CPW, and 3 x 142s
- June: 3 CPW, 4 x 142s

Nat carried out regular high-visibility patrols throughout the quarter, including Project Servator deployments, knife sweeps, synagogue patrols, and engagement with businesses, market traders and the wider community. Operational activity included supporting officers to seize an untaxed vehicle, assisting with warrant and test purchase operations, and submitting intelligence relating to wanted offenders, drug activity and vehicles, contributing to the arrest of three individuals. Nat also reviewed and secured CCTV evidence to support assault and robbery investigations and recovered approximately £375 of stolen goods following the identification of a known shoplifting offender.

During the quarter, one Design Out Crime visit was completed at the Hilton Garden Inn, strengthening partnership working. Support was also provided to 10 businesses in collating and submitting CCTV evidence following robberies, assaults and ASB incidents, assisting ongoing investigations and enabling appropriate enforcement action.

Ranger – Redcliffe and Temple

During the past quarter, the Ranger Service maintained consistent coverage across Redcliffe & Temple area, with **part-time deployment (16 hours per week)**, during April – June.

Their main focus has been supporting businesses with crime-related concerns by providing on-the-ground assistance, gathering evidence, and promoting tools such as the Disc intelligence-sharing platform

Working alongside the Street Intervention Officer and PCSO, the ranger actively supported community engagement and business safety. A total of **70 business engagements** were completed across the Redcliffe & Temple area, demonstrating consistent support and visibility, providing reassurance and engagement with businesses, offices, transport hubs and public spaces. Our ranger maintained regular contact with major

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employers and key locations including HMRC, Burges Salmon, Temple Quay, Temple Gardens, Hilton Garden Inn, Leonardo Hotel, DoubleTree by Hilton, Gardiner Haskins, Transport Police at Temple Meads, Sainsbury's, Co-op, Greggs, Tesco (100 Temple Street), The Crescent Building, The Vintry Building, Queens Square, Castle Park, Redcliffe Roundabout & the Park, Double Puc Café and Pivot & Mark.

Patrols focused on maintaining a visible presence, building relationships with businesses, monitoring public spaces, identifying vulnerabilities and sharing intelligence where appropriate. These regular visits helped deter anti-social behaviour, support business confidence and ensure any issues were identified and addressed promptly across the Redcliffe and Temple area.

Ranger – Park Street/ Queens Road

During the past quarter, the Ranger Service maintained consistent coverage across Park Street/ Queens Road area, **with part-time deployment (8 hours per week)**, during April - June.

Throughout quarter 2, this area received regular high-visibility patrols with a strong focus on supporting local businesses, preventing crime, and providing reassurance to retailers and hospitality venues.

Our part-time ranger conducted a total of **43 business engagements** with key businesses including Patagonia, Carhart, Finisterre, Nudie Jeans, Mountain Warehouse, Forbidden Planet, Vivo Barefoot, Starbucks, Greggs (Park Street, St Augustine's and Queens Road), The Last Bookstore, Socktopus, The Vintage Thrift Store, Sainsbury's Queens Road, Tesco, Ryman Stationery, British Heart Foundation (BHF) and Ganesha.

These patrols provided reassurance to businesses, gathered intelligence, addressed any emerging concerns and maintained visibility throughout one of the city's busiest retail destinations. The consistent engagement helped strengthen relationships with businesses while supporting crime prevention, reporting and early intervention across the area.

Dedicated Bristol BID Rangers – Broadmead

During the past quarter, the Ranger Service maintained consistent coverage across Broadmead, Cabot Circus, The Galleries and Bond Street area, with **2 x full time rangers 6 days per week (96 hours per week)**

The rangers work closely with the Avon and Somerset Police, Bristol City Council's Street Intervention Service, Cabot Circus Security, The Galleries Security and Bristol CCTV Op Room who form part of the wider city centre Business Crime Reduction Partnership.

Through the regular sharing of intelligence and updates on known individuals, the Rangers help ensure a coordinated and informed approach, strengthening joint efforts to prevent offending and improve safety. Between April - June, rangers carried out a total of **2,666 business interactions**, reflecting sustained engagement and strong partnership working with local businesses.

Across the quarter, **75 stock recoveries** were completed, with a combined value of **£7,812 recovered**. Patrols were maintained across key areas and the Rangers continued to respond promptly to incidents, support retailers with crime prevention and reporting processes, share intelligence, and promote the effective use of communication tools such as **Radio Net and Disc**.

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April

- **Interactions:** 1119 (994 routine visits)
- **Stock recovered:** £2440 across 23 occasions

Incident breakdown:

- Theft: **50.0%**
- Ejections: **32%**
- Assault: **14%**
- Prevent breach of peace: **4%**

May

- **Interactions:** 846 (627 routine visits)
- **Stock recovered:** £2455 across 24 occasions

Incident breakdown:

- Ejections: **52.6%**
- Theft: **42.1%**
- Assault: **5.3%**

June

- **Interactions:** 701 (457 routine visits)
- **Stock recovered:** £2,917 across 28 occasions

Incident breakdown:

- Ejections: **57.1%**
- Theft: **35.7%**
- Drunk and disorderly: **7.2%**

Across the quarter, engagement activity remained strong and consistent, with a clear focus on retail crime reduction, incident response, and visible reassurance. Theft formed the most common incident type in April and May, while ejections remained a significant driver across all three months. Stock recovery activity varied month-to-month but contributed to a meaningful overall financial return for businesses.

Dedicated Bristol BID Night Rangers

During the final weeks of the previous Night Ranger contract, delivered by SWL until mid-May, the team recorded **112 business interactions**.

Activity included:

- 89 routine business visits
- 11 antisocial behaviour (ASB) incidents
- 6 evictions
- 2 public support interventions
- 1 first aid incident
- 1 emergency services support intervention
- 1 visitor support intervention
- Recovery of stolen retail stock valued at £345

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In June, Bristol BID re- launched the Night Ranger service to improve public safety, reduce antisocial behaviour, and provide reassurance to businesses operating within the city centre's night-time economy.

The service provided by CR2 Security has dedicated patrol coverage across seven identified hotspot areas, **with two part-time rangers working Friday and Saturday nights from 8pm to 4am**. Patrols are strategically deployed across Broadmead, Cabot Circus, Castle Park, Old City, Broad Quay, Harbourside, and lower Park Street, supporting both retail and hospitality venues while targeting knife crime, shop theft, and antisocial behaviour.

The Night Rangers service made a strong start during its first month of deployment in June, providing a visible and proactive presence across the Bristol BID area during the night-time economy. The team quickly established positive relationships with businesses while delivering reassurance patrols, responding to incidents and gathering valuable intelligence to support partners.

Throughout the month, the Night Rangers generated over **190 operational reports**, including **81 business engagement reports**. This reporting has provided a comprehensive intelligence picture of activity across the BID area, enabling emerging trends and hotspot locations to be identified and shared with relevant partners.

Key operational activity during June included:

- **60 incidents of anti-social behaviour** attended and reported.
- **9 violence-related incidents** requiring intervention or monitoring.
- **9 incidents of street drinking** identified and managed.
- **7 welfare concerns**, ensuring vulnerable individuals received appropriate support or referrals.
- **3 police arrests** supported through joint working with Avon & Somerset Police.
- **2 retail theft incidents** responded to.
- **1 Violence Against Women and Girls (VAWG) related incident** identified and appropriately managed.

Alongside responding to incidents, the Night Rangers carried out numerous reassurance patrols, engaged positively with businesses operating within the night-time economy and submitted intelligence reports that will assist ongoing partnership activity. These early results demonstrate the value of the service in increasing visibility, enhancing business confidence and strengthening information sharing across the city centre.

Following a successful funding application, we are pleased to confirm that from July, our Night Ranger Scheme has been funded through the Knife Crime Concentration Fund (KCCF). This funding will run until **31 March 2027** and enables the continued deployment of our Night Rangers to support businesses and enhance public safety within the city centre. As part of the funding requirements, the team will maintain a visible patrol presence within designated hotspot locations identified through crime data and intelligence.



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Bristol BCRP Highlights

Throughout Quarter 2, Bristol Business Crime Reduction Partnership (BCRP) continued to strengthen its profile through regional leadership, strategic partnership working and proactive business engagement.

Our BCRP Manager, Carmen, chaired the South West Regional BCRP meeting, bringing together five BCRPs, three police forces and key partners to share best practice and strengthen regional collaboration. Bristol BCRP also represented Bristol BID and the city through the Tackling Retail Crime Together High Harm Places Working Group and the Opal Organised Retail Crime Tactical Co-ordination Group, contributing to the development of national approaches to tackling retail crime.

During the quarter, Bristol BCRP successfully delivered and supported a range of partnership events, including a Counter Terrorism Awareness session at Burges Salmon, a Meet the Police event at HMRC, supporting our partners at the Bristol Temple Meads Passenger Security and Safety Awareness Day, Operation Make Safe safeguarding training at the DoubleTree by Hilton Bristol City Centre, and an Anti-Social Behaviour (ASB) Awareness event at the Clayton Hotel.

A key achievement this quarter was the delivery of national ASB Awareness Week, which brought together Avon and Somerset Police, Bristol City Council, outreach services, BCRP Rangers and security partners for joint patrols and engagement activity across the city centre. The initiative included visits to 35 businesses across Cabot Circus, The Galleries and Broadmead, promoting partnership working, encouraging the reporting of anti-social behaviour.

During the quarter, Bristol BCRP recognised the outstanding contribution of its Day Rangers – Kyle Mortiss, Muhammed Njie, Charles Healy and Kayla Kozak – with Certificates of Appreciation for their dedication to supporting Bristol BID businesses and helping to create a safer, more welcoming city centre.

Their professionalism, visibility and proactive support continue to have a positive impact on businesses across Broadmead. This was reflected in feedback from Stuart Rickaby, Store Manager at Sports Direct Bristol, who said:

"I just wanted to take a moment to recognise the fantastic work the Retail Rangers are doing in Broadmead. Kyle, Charles, supported by Mo and Kayla, have been exceptional since they started working in the area. Their professionalism, visibility and positive approach have made a real impact.

The team consistently provide excellent support to all the stores, and their quick response whenever they're needed makes a huge difference. Having them in Broadmead gives our colleagues confidence and helps create a safer, more welcoming environment for both our teams and our customers.

Please pass on my sincere thanks to Kyle Mortiss, Charles Healy, Muhammed Njie and Kayla Kozak. They are a real credit to the Bristol BID, and their hard work is genuinely appreciated by everyone in Broadmead and the surrounding areas."

Well done, Team!