

Bristol BCRP – Q1 2026 Report

As members of the Bristol BCRP, BID businesses have access to a two-way radio scheme which spans the city centre and Disc, which is an incident and information sharing system aimed at improving crime prevention.

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Street Intervention Service

The overarching objective of the Street Intervention Service team revolves around addressing instances of anti-social behaviour (ASB) stemming from the street community, encompassing persistent begging, public drug use and intimidating conduct.

As your primary contact for street-based welfare concerns, Lewis Monk (dedicated Street Intervention Officer), can visit your business, to discuss the issues at hand and explore potential solutions.

During the past quarter, Lewis has worked closely with the outreach services, providing support to vulnerable individuals and those struggling with addiction. He ensured that at-risk members of the street community received the support and resources needed.

Lewis and the Street Intervention Service team contributed to the following results:

- Referrals for Housing Support – 17
- Verbal Warnings – 7
- Referrals for Substance Misuse Support – 10
- Criminal Behavioural Order – 0
- Referrals for Health Support – 6
- Civil Injunctions – 0
- Referral for Financial Support – 10
- Community Protection Notice – 1
- Community Protection Warning – 10

Dedicated Police Community Support Officer (PCSO)

Our dedicated PCSO, Nat Naylor, completes proactive patrols in the City Centre and Redcliffe & Temple areas and works closely with our business community to achieve better outcomes in addressing crime and anti-social behaviour. Nat works alongside the Neighbourhood Policing Team who are happy to meet businesses to offer further support and guidance with reporting or for any specific concerns.

This quarter, Nat has made **315 engagements with 168 individual businesses**, playing a pivotal role in addressing crime and antisocial behaviour (ASB) across Bristol City Centre and Redcliffe and Temple.

Notable enforcement outcomes include the successful handling of:

- 4 breaches of Criminal Behaviour Orders (CBOs)
- Six banning letters
- support officers with five arrests.
- 3 Design Out Crime visits

In addition, there has been a sustained effort to address breaches of Community Protection Warnings (CPWs), Community Protection Notices (CPNs), and 142 ASB interventions related to drug offences and environmental breaches across key locations, including Anchor Square, Millennium Promenade, College Green, St. Augustine's Parade, Park Street, Queens Road and Temple Quay.

- January: 4 CPW, 3 CPN and 11 x 142s
- February: 3 CPW, 2 CPN, and 6 x 142s
- March: 6 CPW, 3 CPN, 8 x 142s

During past quarter, a total of three Design Out Crime visits were completed at key city centre sites, including Vintry Building, The Bristol Hotel and Bristol Marriott Royal Hotel, supporting partnership working.

In the Harbourside area, Nat has provided support to various businesses to issue six banning letters to individuals involved in setting up tents on private land, blocking fire exits, and engaging in antisocial behaviour towards staff and members of the public. This intervention helped to improve safety for both businesses and visitors.

In addition, assistance was provided to three businesses in collating and submitting CCTV evidence following robbery incidents, supporting ongoing investigations and enabling appropriate enforcement action.

Ranger – Redcliffe and Temple

During the past quarter, the Ranger Service maintained consistent coverage across Redcliffe & Temple area, with **part-time deployment (16 hours per week)**, during January - March.

Their main focus has been supporting businesses with crime-related concerns by providing on-the-ground assistance, gathering evidence, and promoting tools such as the Disc intelligence-sharing platform

Working alongside the Street Intervention Officer and PCSO, the ranger actively supported community engagement and business safety.

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A total of **96 business engagements** were completed across the Redcliffe & Temple area, demonstrating consistent support and visibility.

Key locations engaged with included Temple Meads Station, Temple Quay, Temple Gardens, Castle Park, Queens Square, Victoria Street, Glass Wharf, Gardiner Haskins, Avon Street, local retailers, and several hospitality venues including Hilton Garden Inn, Leonardo Hotel, and DoubleTree by Hilton.

Engagements focused on providing reassurance, maintaining strong relationships with businesses, sharing crime prevention advice, and responding to concerns raised by local partners. Follow-up visits were carried out where issues had previously been identified, helping to build confidence and ensure ongoing support.

Strong partnership working remained a priority throughout the quarter, with liaison taking place with British Transport Police and other stakeholders to support a coordinated approach to safety, crime prevention, and intelligence sharing across the Bristol Temple Meads area.

Ranger – Park Street/ Queens Road

During the past quarter, the Ranger Service maintained consistent coverage across Park Street/ Queens Road area, **with part-time deployment (8 hours per week)**, during January - March.

Throughout quarter 1, this area received regular high-visibility patrols with a strong focus on supporting local businesses, preventing crime, and providing reassurance to retailers and hospitality venues. Our part-time ranger conducted a total of **53 business engagements** with key businesses including Patagonia, Finisterre, Nudie Jeans, Vivo Barefoot, Tesco College Green, Sainsbury's, Greggs, Wetherspoons, All Stars Sports Bar, Forbidden Planet, Mountain Warehouse, Costa Coffee, Caffè Nero, Boots, Subway, Krispy Kreme, Ganesha, and Vintage Thrift Store. Patrol activity focused on strengthening business relationships, addressing anti-social behaviour concerns, responding to ongoing shoplifting issues, and maintaining confidence through a visible and proactive presence in the area.

Dedicated Bristol BID Rangers - Broadmead

During the past quarter, the Ranger Service maintained consistent coverage across Broadmead, Cabot Circus, The Galleries and Bond Street area, with **2 x full time rangers 6 days per week (96 hours per week)**

The rangers work closely with the Avon and Somerset Police, Bristol City Council's Street Intervention Service, Cabot Circus Security, The Galleries Security and Bristol CCTV Op Room who form part of the wider city centre Business Crime Reduction Partnership.

Through the regular sharing of intelligence and updates on known individuals, the Rangers help ensure a coordinated and informed approach, strengthening joint efforts to prevent offending and improve safety. Between January and March, rangers carried out a total of **2,156 business interactions**, reflecting sustained engagement and strong partnership working with local businesses.

Across the quarter, **63 stock recoveries** were completed, with a combined value of **£7,519 recovered**. Patrols were maintained across key areas and the Rangers continued to respond promptly to incidents, support

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retailers with crime prevention and reporting processes, share intelligence, and promote the effective use of communication tools such as **Radio Net and Disc**.

January

- **Interactions:** 460 (362 routine visits)
- **Stock recovered:** £4,396 across 29 occasions

Incident breakdown:

- Theft: **50.0%**
- Ejections: **21.4%**
- Assault: **14.3%**
- Prevent breach of peace: **14.3%**

February

- **Interactions:** 1,059 (880 routine visits)
- **Stock recovered:** £1,274 across 16 occasions

Incident breakdown:

- Ejections: **60.2%**
- Theft: **18.6%**
- Assault: **9.3%**
- Criminal damage: **5.9%**
- Prevent breach of peace: **5.9%**

March

- **Interactions:** 1,005 (884 routine visits)
- **Stock recovered:** £1,850 across 18 occasions

Incident breakdown:

- Ejections: **57.1%**
- Theft: **35.7%**
- Drunk and disorderly: **7.1%**

Across the quarter, engagement activity remained strong and consistent, with a clear focus on retail crime reduction, incident response, and visible reassurance. Ejections formed the most common incident type in February and March, while theft remained a significant driver across all three months. Stock recovery activity varied month-to-month but contributed to a meaningful overall financial return for businesses.

Dedicated Bristol BID Night Rangers

Following successful funding through the Bristol Hyperlocal Knife Crime Hotspots initiative, Bristol BID launched the Night Ranger service in November 2025 to improve public safety, reduce antisocial behaviour, and provide reassurance to businesses operating within the city centre's night-time economy.

The service provided dedicated patrol coverage across seven identified hotspot areas, **with two part-time rangers working Friday and Saturday nights from 8pm to 4am**. Patrols were strategically deployed across Broadmead, Cabot Circus, Castle Park, Old City, Broad Quay, Harbourside, and lower Park Street, supporting both retail and hospitality venues while targeting knife crime, shop theft, and antisocial behaviour.

During Q1, the Night Rangers made strong use of the Disc intelligence-sharing platform to help prevent crime, identify known offenders, and improve awareness among businesses and partners. They also utilised the Bristol BID radio network, maintaining direct communication with CCTV control rooms, Op Brio,

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neighbourhood policing teams, Cabot Circus Control Room, and The Galleries CCTV room, enabling swift information sharing and coordinated responses.

The team delivered consistent engagement and reassurance to businesses, recording **144 direct business interactions in January, 149 in February, and 75 in March.**

Although the original funding was due to end on 31 March 2026, the service has continued temporarily (using the underspent funding) but is now expected **to cease in mid-May**. Bristol BCRP remains hopeful that the positive results achieved, alongside strong feedback from businesses, will support future opportunities to bring back this valuable service.

Bristol BCRP focuses on retail crime

Q1 has been a strong and highly productive start to the year for the Bristol Business Crime Reduction Partnership (BCRP), marked by increased partnership activity, growing regional and national influence, and successful engagement events focused on tackling business crime.

Regional and Counter Terrorism Engagement

In January, Carmen attended **Exercise Leopardite** in Poole, Dorset, a large-scale multi-agency Counter Terrorism exercise. This followed an invitation to join the **South West Regional Counter Terrorism Independent Advisory Group (RCTIAG SW)**, recognising Bristol BCRP's growing contribution to wider safety and resilience discussions across the region.

Participation in this exercise provided valuable insight into emergency preparedness, partnership response planning, and strengthened relationships with key agencies involved in protecting communities and businesses from emerging threats.

Regional Leadership and National Representation

During Q1, Bristol continued to strengthen its profile both regionally and nationally.

The BCRP Manager chaired the **first South West Regional BCRP meeting**, hosted in Bristol, bringing together Business Crime Reduction Partnerships from across the South West to share best practice, discuss common challenges, and explore opportunities for greater collaboration.

Bristol was also represented at the **Tackling Retail Crime Together** strategic roundtable discussion held at **The Shard, London**. Attendance at this high-level national event ensured Bristol's voice contributed to shaping future priorities, partnership approaches, and practical solutions to address retail crime across the UK.

National Intelligence and Partnership Working

Bristol BCRP has become a valued and trusted contributor to the national **BCRP Input to Tackling Retail Crime Initiative**.

As part of this work, the partnership now contributes to a monthly intelligence-sharing group focused on identifying and disrupting prolific travelling offenders who impact businesses across multiple locations. This involvement strengthens Bristol's ability to access timely intelligence, support enforcement activity, and contribute to coordinated national responses.

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Fight Back Against Retail Crime Event

The quarter concluded with a standout success: the **Fight Back Against Retail Crime** event held at **Cabot Circus** in March.

Recognised as the **Bristol BCRP event of the year**, the session brought together businesses, strategic partners, enforcement agencies, and stakeholders for a focused discussion on retail crime prevention, partnership working, and building business resilience.

The event featured an exceptional line-up of speakers, including:

- Sophie Jordan – NABCP
- Lisa Maslen – NBCC
- Clare Moody – Avon & Somerset Police and Crime Commissioner
- William Barlow – Avon & Somerset Police Business Crime Lead
- Francesca Tween & Charlotte Thompson – Design Out Crime Team, Avon & Somerset Police

The event demonstrated Bristol's leadership in convening partners, sharing expertise, and driving practical solutions for the retail sector.

Q1 has demonstrated strong momentum for Bristol BCRP, with achievements across operational engagement, strategic influence, intelligence sharing, and business support. The partnership continues to enhance Bristol's reputation as a proactive BCRP, well connected locally, regionally, and nationally.

This positive start provides a solid foundation for continued progress throughout the remainder of the year.

National BCRP Awareness Week

During the week commencing Monday 16th March, Bristol proudly marked **National BCRP Awareness Week** by recognising the value of partnership working and celebrating the businesses and individuals who make a real difference in keeping our city centre safe and welcoming. Alongside a range of awareness activities and events, we were delighted to celebrate several of our most engaged and proactive members for their outstanding contributions and continued support. Recognition was given to **Svend Best** (Cabot Circus), **Dalia Berzinskaite** (NatWest), **Charlie Delbridge** (Hugo Boss), Simon Streatfield (HMV), **Gareth Haines** (ABM UK), **Stuart Rickaby** (Sports Direct), and **Ben Sawyer** (Avison Young), whose commitment and collaboration are greatly appreciated. Congratulations to you all!